



FOR IMMEDIATE RELEASE

8/13/19

Media Contact:

Peter Fazekas

Director - Public Relations

Aquarion Water Company

Phone: (203) 336-7651

Aquarion Water Company Water Main Replacement Project Nears Completion in Mystic

BRIDGEPORT, CONN. – August 13, 2019 – Aquarion Water Company’s multi-street water main replacement project in Mystic, which began in March, is on schedule to be completed in late 2019. The project includes replacement of aged water mains on Gravel Street, Clift Street, Pearl Street, Bank Street and Academy Lane along with water mains on Old Evarts Lane, Walter Fish Avenue, New London Road and Irving Street.

The project, which replaces of 8,150 feet of water main, is part of an ongoing program to improve Aquarion’s water distribution system and to ensure the highest quality water. The infrastructure upgrades will also help to reduce leaks and water main breaks that can cause service interruptions.

Current construction status:

- New water mains have been installed on Old Evarts Lane, New London Road and Walter Fish Avenue, and customers service line connections have been completed.
- Clift Street customer service lines will be switched over to the new main during the week of 8/12/2019.
- Work continues on Pearl Street and Gravel Street. Customers are scheduled to be switched over to the new the mains beginning the week of 8/20/2019.
- Water main installation is currently in process on Irving Street.
- Water main installations on Park Place, Bank Street and Academy Lane are scheduled to begin in late August.

During these projects, customers in the area may experience temporary service disruptions or discolored water. Aquarion recommends customers store water in their refrigerators for drinking and cooking in case these circumstances arise. Customers also should refrain from washing laundry if their water is discolored. Prior to resuming use, customers should run their cold-water faucets until the water appears clear.

Aquarion is aware that this important water infrastructure work can be disruptive, especially to the downtown area, and is grateful for our customers’ patience during construction. If customers wish to be updated weekly on the construction schedule, they can contact John Farrell at jfarrell@aquarionwater.com. The construction schedule is also available under our alert listings at www.aquarionwater.com.

To keep customers informed about work in their area, Aquarion utilizes a CodeRED notification system to call affected customers. Aquarion encourages customers to sign up for this free service at www.aquarionwater.com/codered.

Customers with project-related questions may contact John Farrell, Aquarion's Pipeline Coordinator, at (203) 362-3048. For service or water-related issues, please contact Aquarion Customer Service Center at 1-800-732-9678.

About Aquarion Water Company:

Aquarion Water Company is the public water supply company for more than 625,000 people in 52 cities and towns throughout Connecticut, as well as serving customers in Massachusetts and New Hampshire. It is the largest investor-owned water utility in New England and among the seven largest in the U.S. Based in Bridgeport, CT. It has been in the public water supply business since 1857. Across its operations, Aquarion strives to act as a responsible steward of the environment and to assist the communities it serves in promoting sustainable practices. Aquarion Water Company is a wholly-owned subsidiary of Eversource.

For more information on Aquarion Water Company, please visit www.aquarionwater.com or www.facebook.com/aquarionwater.

###