



**FOR IMMEDIATE RELEASE**  
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## **Photo Identification Safety Advisory from Aquarion Water Company**

BRIDGEPORT, CONN. – December 11, 2013 – Aquarion Water Company today issued a reminder to customers stressing caution when allowing anyone into their home or business for maintenance, especially when no appointment has been scheduled. Aquarion advises that residents refuse entrance into their home without first seeing photo identification.

“In light of recent cases around the state where criminals posing as utility workers have gained entrance to people’s homes, we want to stress the importance of being careful and conscientious when allowing anyone into private residences,” said Charles V. Firlotte, Aquarion President and CEO. “Our company follows strict protocols when entering customers’ homes and businesses, which include showing the customer an Aquarion photo ID. We also encourage any customer who is unsure or has concerns, to call our Customer Service Department.”

Aquarion Water Company employees and contractors are required to carry company-issued photo identification at all times and to present such identification upon request when entering into a customer’s home. If a worker cannot produce identification, customers should not allow entrance into their home or business and should immediately contact the police.

Anyone who has further questions or would like additional information about how to identify an Aquarion employee may contact Aquarion Customer Service at (203)-445-7310. Customers outside the Greater Bridgeport area can call 1-800-732-9678.

### ***About Aquarion Water Company***

Aquarion Water Company is the public water supply company for more than 625,000 people in 47 cities and towns throughout Connecticut, as well as serving customers in Massachusetts and New Hampshire. It is the largest investor-owned water utility in New England and among the seven largest in the U.S. Based in Bridgeport, Conn., it has been in the public water supply business since 1857. Across its operations, Aquarion strives to act as a responsible steward of the

environment and to assist the communities it serves in promoting sustainable practices.

For more information on Aquarion Water Company and its subsidiaries, please visit [www.aquarionwater.com](http://www.aquarionwater.com) or [www.facebook.com/aquarionwater](http://www.facebook.com/aquarionwater).

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