



Stewards of the Environment™

FOR IMMEDIATE RELEASE

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Aquarion Water Company Announces Water Discoloration and Low Pressure in Darien, New Canaan and Stamford

Residents asked to reduce water use until system clears

BRIDGEPORT, CONN. – July 18, 2012 – Aquarion Water Company today announced that customers in Darien, New Canaan and Stamford may experience discolored water or low pressure due to excessive water demand as a result of the current heat wave.

It is important to note that no compromise to the safety and integrity of the supply system has occurred. The discoloration is similar to what happens when the distribution lines are flushed. Testing performed today has been reviewed by the state health department and they have determined that results showed adequate levels of chlorine to protect public health. Residents are asked to reduce their water usage until the system clears, since it may cause discoloration of laundry and is not aesthetically pleasing. This discoloration results from the temporary disturbance of the water flow, which stirs up naturally occurring minerals, such as iron and manganese.

Aquarion expects water demand to return to normal levels when temperatures cool this evening. If you have any questions, please call Customer Service at 1-800-732-9678.

About Aquarion Water Company:

Aquarion Water Company is the public water supply company for more than 600,000 people in 45 cities and towns throughout Connecticut, as well as serving customers in Massachusetts and New Hampshire. It is the largest investor-owned water utility in New England and among the seven largest in the U.S. Based in Bridgeport, Conn., it has been in the public water supply business since 1857. Across its operations, Aquarion strives to act as a responsible steward of the environment and to assist the communities it serves in promoting sustainable practices.

For more information on Aquarion Water Company and its subsidiaries, please visit www.aquarionwater.com or www.facebook.com/aquarionwater.

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